



# Warranty Card

### 1.Dear Customer

- The loss / malfunction being produced or due to one of factors below is not within maintenance and warranty, and no any economical responsibility borne by ONV.
- Loss or malfunction by installing, using, maintaining, keeping the product failure or damage without following the instructions;
- 2. Out of warranty period;
- 3. Unauthorized alteration, tear up the product bar code;
- 4. Bar code or model in product warranty card are not match with the product itself;
- 5. Unauthorized changes to inherent setting file or repair ;

 Accidental or human behavior leading to product damage, such as input inappropriate voltage, high temperature, water, mechanical damage, broken, serious oxidation or rust products etc;

7. Damage caused by loading and unloading during transportation;
8. Damage caused by fire, electric shock, outside object collapse or other natural disasters.
9. Other damage that is not caused by product itself design, technology, manufacturing and quality.

#### 2.Special Instruction

- Please noted ONV wont take the liability for warranty if following factors: obvious hard damage, cracks, broken feet, serious deformation, power cord damage, broken wire, bare core and other phenomena.
- Warranty is limited to the host and power supply, while package and all kinds of wiring, software products, technical information and other accessories are not covered within the warranty.

Any failure or malfunction due to equipment's itself and no scratches on the surface, ONV would exchange same model or similar technical specification model product within 15 days from the date of selfina. If tested normal by ONV technical department, the equipment would be sent back.

Please provide the related invoice and warranty card when needing the service. If you can not provide the above documents, the product's free warranty period will be calculated from the date of its production.

#### 3.Technical Support

Before send back products for repair, please kindly call our technician for affirmation, also you can visit our official website:www.onvcom.com and communicate witch our technician on line.

4. The statement is valid from the launching date.

5.ONV reserves the rights to final interpretation and change to the content of the warranty statement

## **Qualified Certification**

INSPECTOR:

INSPECTING DATE: